

MediLynx Data Security Incident Notice

On May 25, 2021, Medi-Lynx Cardiac Monitoring dba MediLynx Arrhythmia Diagnostics had a data security incident. This incident resulted from bad actors having access to a cardiac digital report and a cardiac billing report for a short period of time. As a result, personal information may have been potentially exposed to others.

Personal information on the cardiac digital report included: name, physician's office or facility name, the criteria established by a treating physician when we should contact them, the date/time of notification to the physician, and other internal tracking information related to MediLynx processes. Personal information on the cardiac billing report included: name, date of birth, service date, certain billing information related to the services we provide, the date of the services, insurance carrier name, primary care practice name, and the referring provider practice name.

Our IT department took immediate action and deleted the activity within minutes. The information **did not** include social security information nor insurance identification number. Based on our investigation we have no indication that information has been used in any way that would suggest identity theft. We have mailed letters to the patients whose information may have been involved in this incident and are providing individuals with free credit monitoring and identity theft protection services.

MediLynx is committed to protecting the security and privacy of our patients. We sincerely apologize for this incident and regret any inconvenience it may cause. Should you have questions or concerns regarding this matter, please do not hesitate to contact the Compliance Officer at (855) 847-0780 Ext. 4940 or by direct e-mail betty.kinsey@medi-lynx.com.